

COVE RISK SERVICES DIRECTORY

Phone: 800-790-8877 or 781-843-0005 / www.coverisk.com

Customer Service:

If you have questions, contact your independent agent directly. You can also contact our customer service at: customerservice@coverisk.com

- Request a certificate
- Request a policy change
- Amend location or mailing addresses

Billing Inquiries:

800-790-8877, select option 1 to speak with a representative

- Sign up for Easy Pay payment options. Benefits include: NO invoices, NO missed payments or cancellation notices, NO service charges, ease of accounting with less paperwork and convenient monthly electronic fund transfers (EFTs).

Payment Options:

Mail your payments in the envelope supplied with your bill or

- **NEW! Pay Online** – Visit us at www.coverisk.com and click on Pay Online.
- **NEW! Pay by Phone** – You can now make a payment 24/7 by using our automated phone service. Call (844) 321-9519.

Please Note: For members of the Association Members Workers' Compensation Trust (NH) only, our online option is not currently available but will be soon! New Hampshire members can leave a message on our dedicated bill pay line at (800) 790-8877 to make a credit card payment.

Claims:

Report new injuries via our website www.coverisk.com

See detailed instructions under the Report an Injury tab.

Phone: 800-790-8877 / Fax: 800-382-8891 / Email: foi@coverisk.com

Existing claims inquiries: 800-790-8877, select option 1 to speak with a live representative.

Safety Services:

If you have a safety related question, contact:

Chris Clark (Groups: MA Trade, Mfg., Care, Healthcare)

cclark@coverisk.com

Cell: 781-844-4378

John Hazzard (Groups: MA Retail, NH Retail)

jhazzard@coverisk.com

Cell: 603-321-5777



You are there for your employees. And Cove Risk is there for you.